

SERVICE  
COMPARISON

**ROBSONS**

[robsonswb.com](http://robsonswb.com)

At Robsons we understand that Landlords can differ as to how much involvement they wish to have with the letting of their property, tenants and tenancy. As a result, we offer a variety of services for you to consider. This allows you to select what you feel is the most suitable for your needs.

We have put together this checklist which shows the differences in services depending on which level you choose to opt for.

Regardless on which service you instruct us on, you should expect complete peace of mind by receiving the quality of customer care and values we've based our business on for over 50 years.

# ROBSONS

robsonswb.com

## Service Comparison

	Full Management Service	Letting Service & Rent Collection	Letting Service Only
• Our Full Marketing Campaign	✓	✓	✓
• Experienced staff	✓	✓	✓
• Your Property is Instantly Accessible by our Tenant Database	✓	✓	✓
• Online marketing on Property Portals	✓	✓	✓
• Accompanied Viewings by our Letting Teams	✓	✓	✓
• ARLA Property Mark approved	✓	✓	✓
• Tenant Referencing including Credit Check searches	✓	✓	✓
• Right to Rent checks	✓	✓	✓
• Tenancy Application Progressed by our Letting Teams	✓	✓	✓
• Preparation of Tenancy Agreement	✓	✓	✓
• Collection of First Months Rent and Deposit	✓	✓	✓
• Registration of Security Deposit with TDS (Tenancy Deposit Scheme)	✓	✓	✓
• Ongoing Expert Advice During and After Tenancy	✓	✓	✓
• Robson Qualified & Regulated Contractors	✓	✓	✓
• Renewal Negotiations and Annual Rent Review	✓	✓	✓
• Re-Marketing at Least two months prior to tenancy expiration	✓	✓	✓
• A Rent Guarantee and Legal Expenses policy is available	✓	✓	✓
• Collection of Rental Payments	✓	✓	✗
• Fees can be charged monthly	✓	✓	✗
• Monthly Statements of Accounts	✓	✓	✗
• Regular Property Inspections During Tenancy	✓	✗	✗
• Local Dedicated Property Management Department	✓	✗	✗
• 24 Hour Emergency Call Out	✓	✗	✗
• Key holding service	✓	✗	✗
• Transfer of Utilities and Council Tax	✓	✗	✗
• Negotiation of Deposit Disbursements at End of Tenancy	✓	✗	✗

Please contact our Letting Teams to discuss our charges.

